

ADVANTAGE OUTLOOK

# Manufacturer & Retailer Outlook

Q4 2024

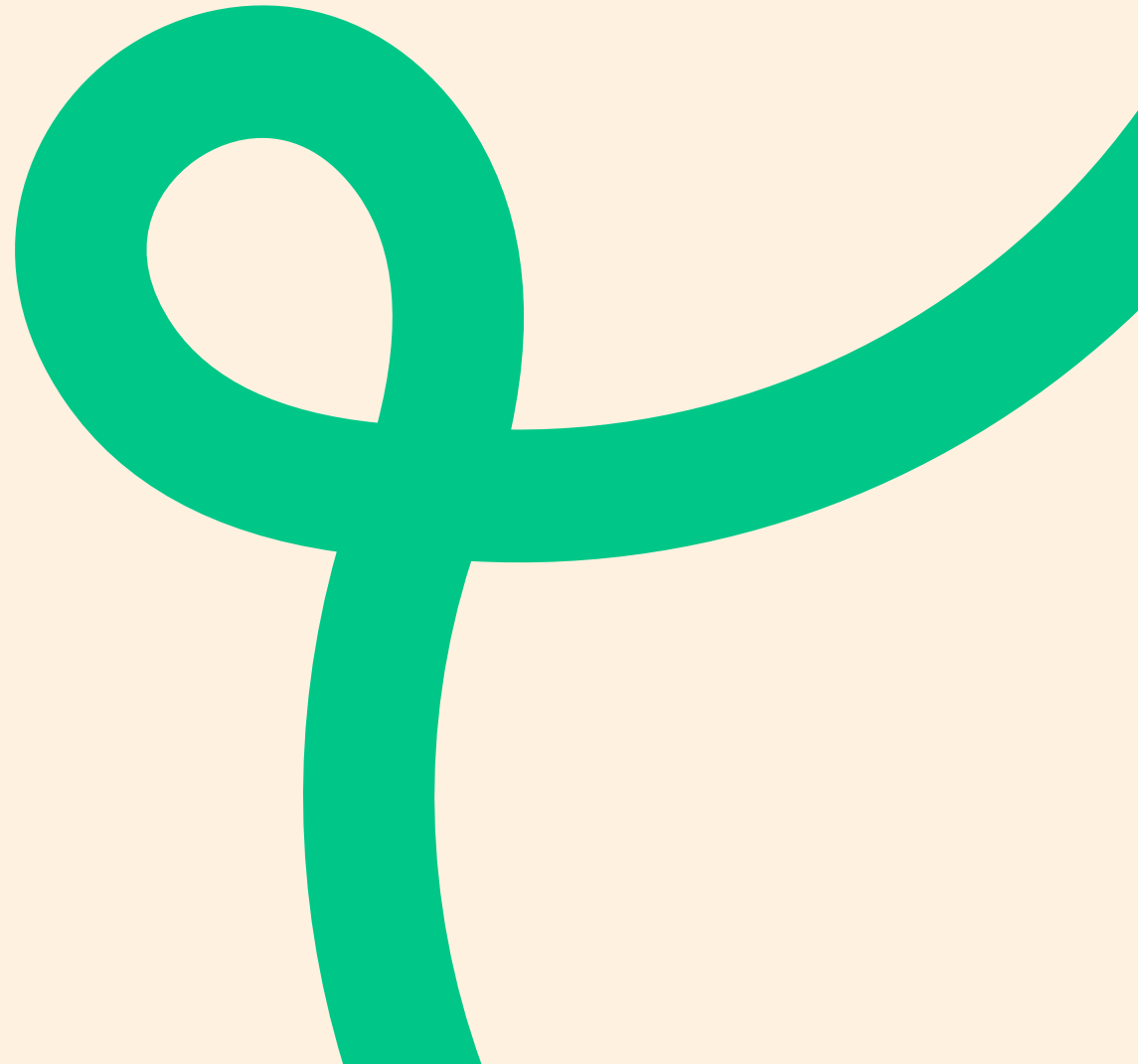


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ADVANTAGE OUTLOOK

# Holiday & 2025 Predictions



# HOLIDAY EXPECTATIONS

While half of manufacturers expect their business to grow this holiday season, retailers are even more optimistic about their holiday growth – BUT – both aren't as confident in a happy holiday season for the CPG industry

## MANUFACTURERS

“What are your unit volume expectations for the **2024 holiday season** for \_\_\_\_\_ compared to LY?”

Holiday 2023 was **-2.7% vs YAG**

	CPG Industry		Your Business	
	TOTAL		Food	Non-Food
5% or higher growth	2%	7%	9%	0%
3-4% growth	7%	15%	18%	12%
1-2% growth	29%	29%	29%	29%
Same as last year	27%	22%	21%	29%
1-2% decline	20%	16%	15%	24%
3-4% decline	15%	7%	6%	6%
5% or more decline	0%	4%	3%	0%

(Base 34)

(Base 17)

## RETAILERS

“What are your unit volume expectations for the **2024 holiday season** for \_\_\_\_\_ compared to LY?”

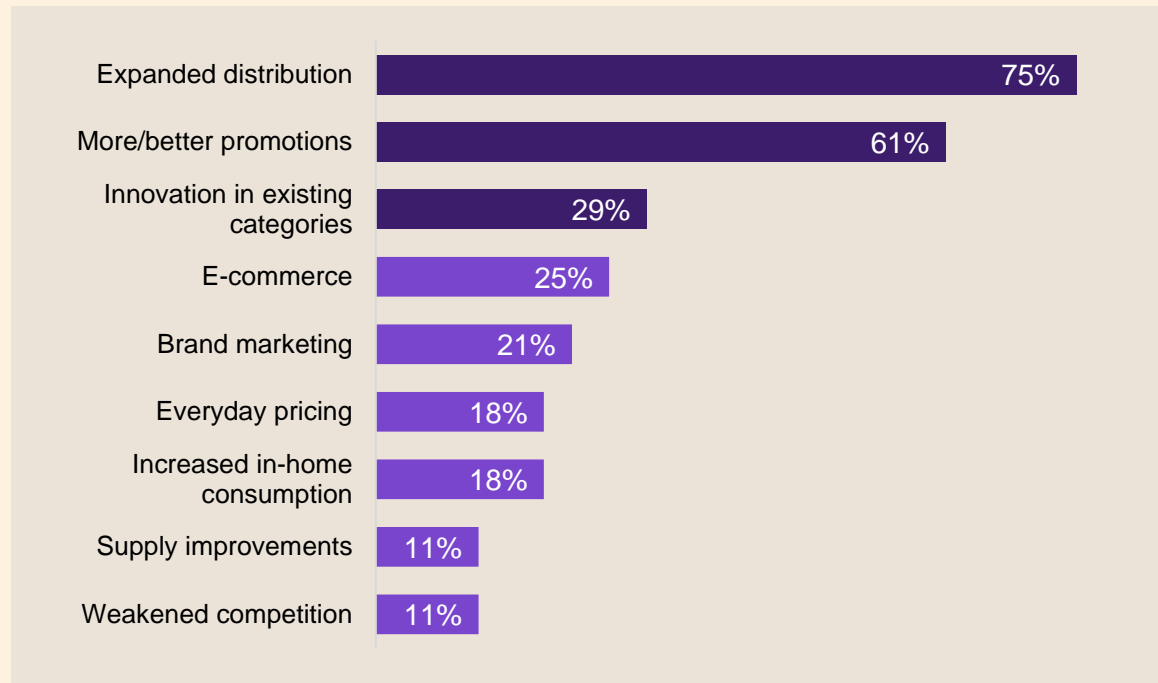
	CPG Industry	Your Business
5% or higher growth	0%	4%
3-4% growth	11%	17%
1-2% growth	39%	50%
Same as last year	32%	15%
1-2% decline	14%	11%
3-4% decline	5%	2%
5% or more decline	0%	0%

# HOLIDAY VOLUME DRIVERS

We can expect more promotions this holiday season with both manufacturers and retailers relying on this alongside manufacturers also relying on expanded distribution

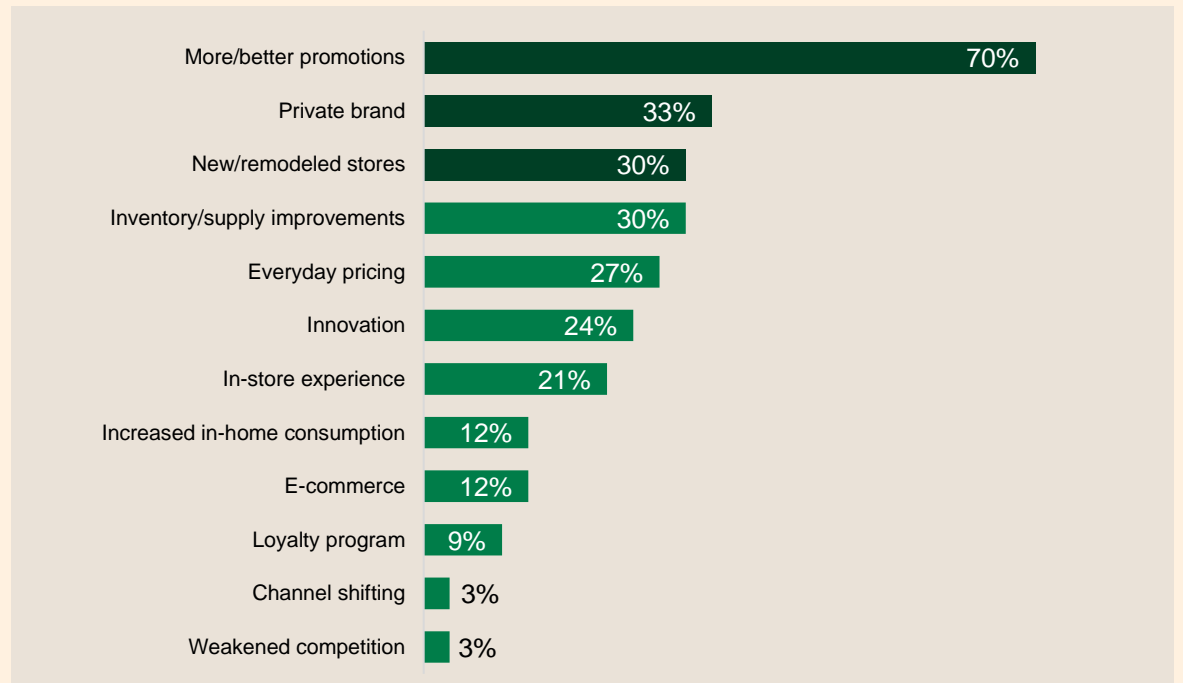
## MANUFACTURERS

*“What are the top 3 reasons you think 2024 holiday season unit volume will increase for your business?”*



## RETAILERS

*“What are the top 3 reasons you think 2024 holiday season unit volume will increase for your business?”*



# 2025 EXPECTATIONS

An overwhelming majority of retailers and manufacturers have high expectations for their growth in 2025 . . .  
But not so much for the CPG industry

## MANUFACTURERS

“What are your unit volume expectations for 2025 for \_\_\_\_\_ compared to LY?”

YTD growth is trending **-0.1%**

	CPG Industry		Your Business	
	TOTAL		Food	Non-Food
5% or higher growth	2%	11%	14%	0%
3-4% growth	17%	29%	23%	35%
1-2% growth	43%	39%	43%	35%
Same as last year	22%	7%	3%	18%
1-2% decline	9%	11%	11%	12%
3-4% decline	7%	4%	6%	0%
5% or more decline	0%	0%	0%	0%

(Base 35)

(Base 17)

## RETAILERS

“What are your unit volume expectations for 2025 for \_\_\_\_\_ compared to LY?”

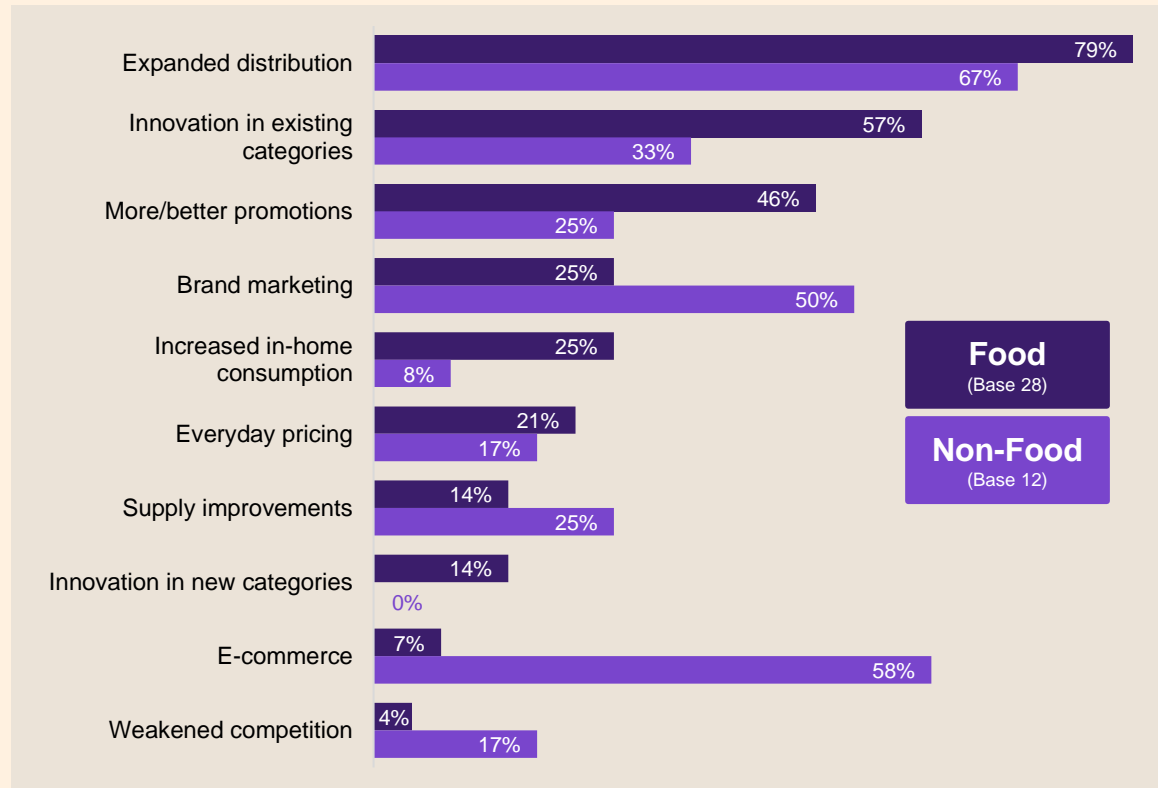
	CPG Industry	Your Business
5% or higher growth	0%	2%
3-4% growth	17%	17%
1-2% growth	45%	67%
Same as last year	29%	4%
1-2% decline	7%	7%
3-4% decline	2%	2%
5% or more decline	0%	0%

# 2025 VOLUME DRIVERS

Manufacturers will drive 2025 growth with expanded distribution with food manufacturers leaning also on innovation and promotions and non-food leaning on e-commerce and brand marketing; retailers will drive growth with promotions and private brand

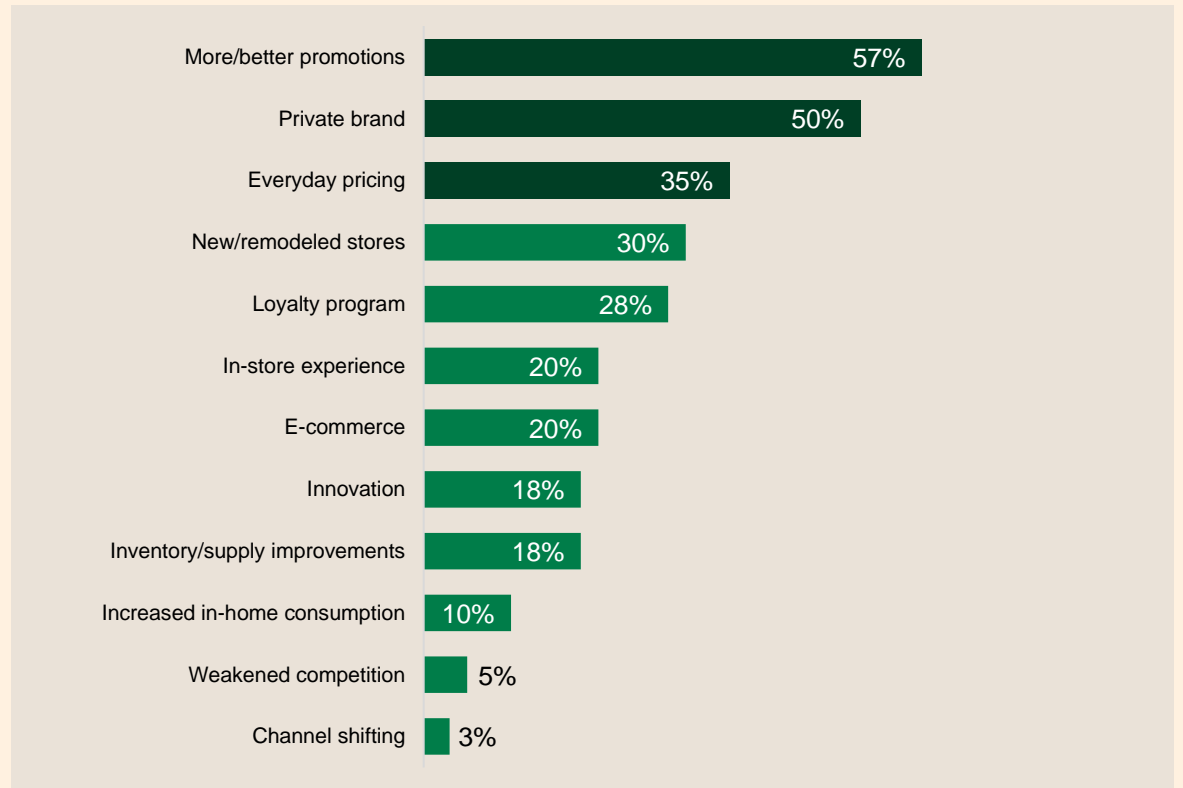
## MANUFACTURERS

“What are the top 3 reasons you think **2025** unit volume will increase for your business?”



## RETAILERS

“What are the top 3 reasons you think **2025** unit volume will increase for your business?”

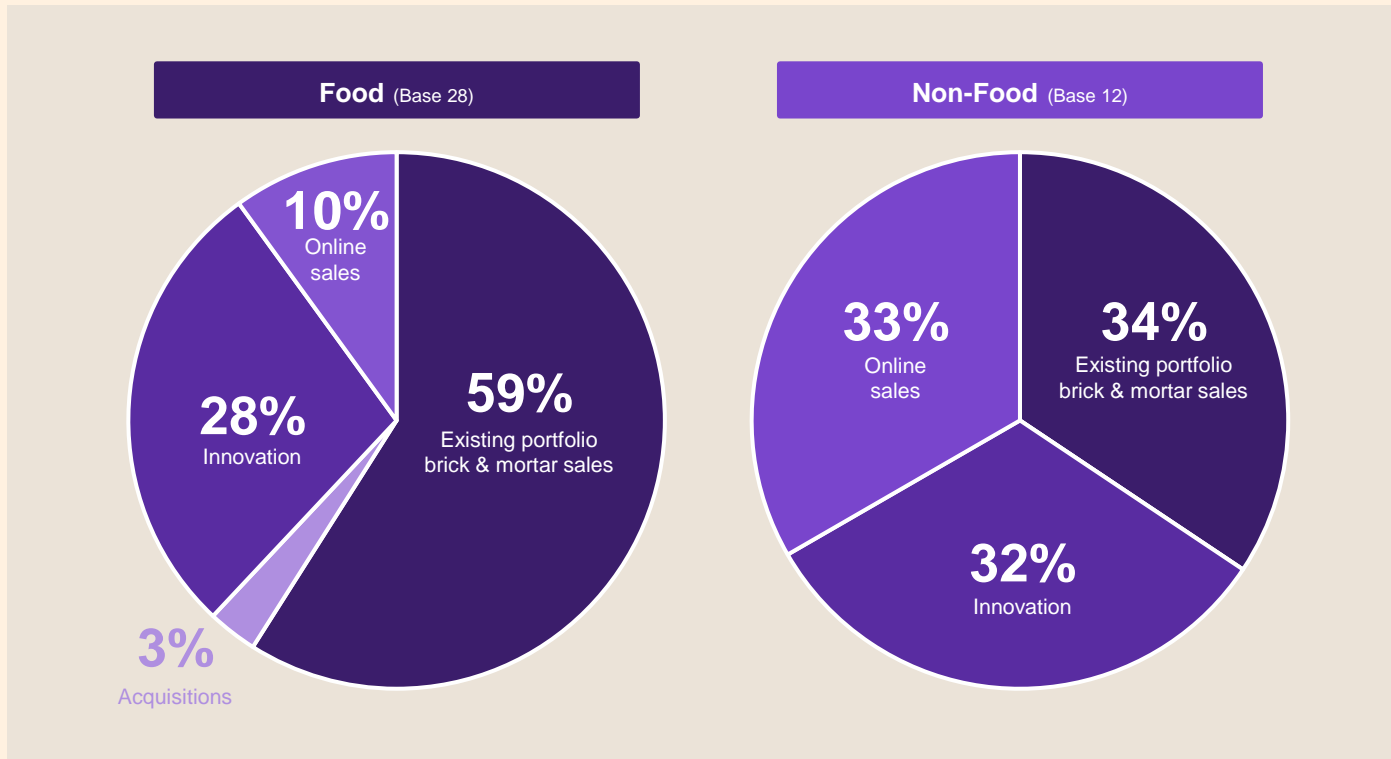


# GROWTH DRIVERS

Beyond existing product in-store sales, manufacturers are relying more heavily on innovation for growth compared to retailers; non-food manufacturers have heavy reliance on online sales

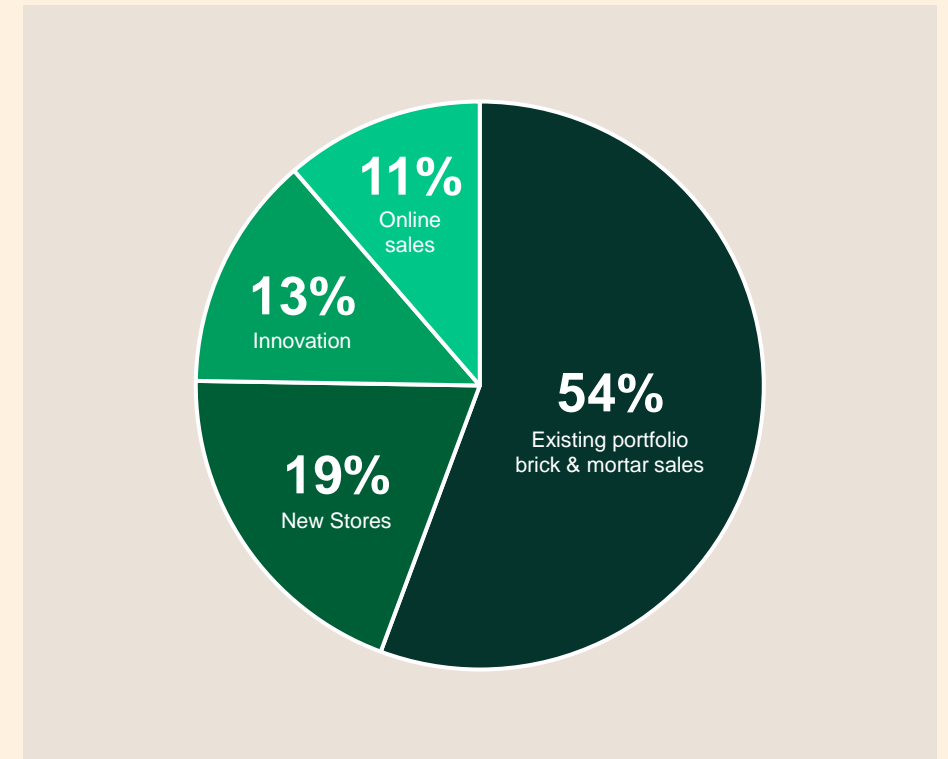
## MANUFACTURERS

“Where will your 2025 growth come from?”



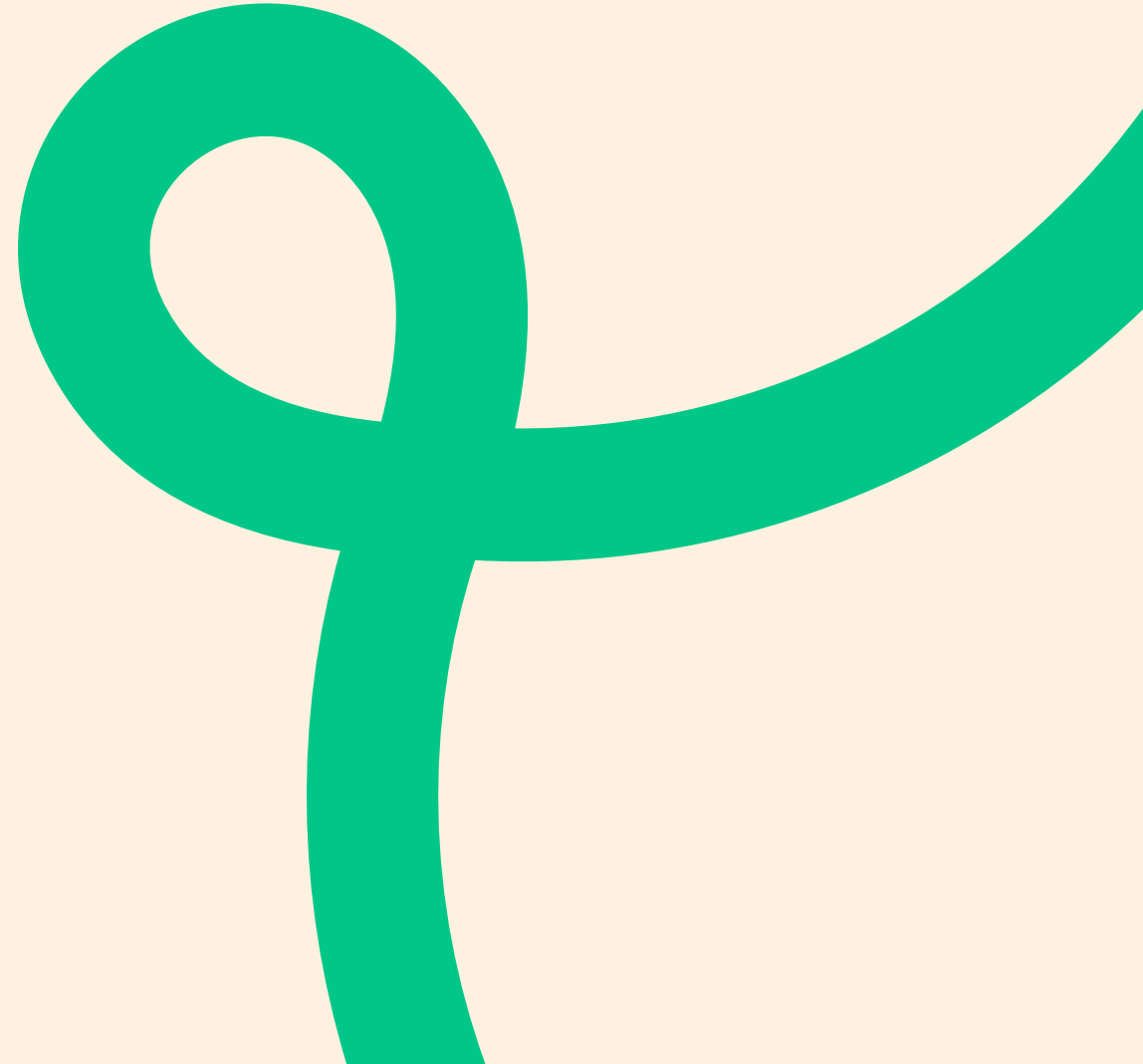
## RETAILERS

“Where will your 2025 growth come from?”





# Innovation

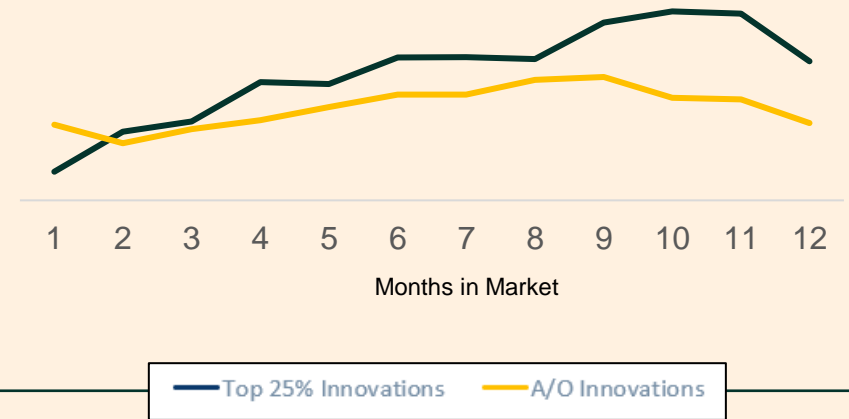


# INNOVATION PROMOTIONAL DIFFERENCES

1

Secure shelf space, then accelerate and maintain promotional activity starting in the second month.

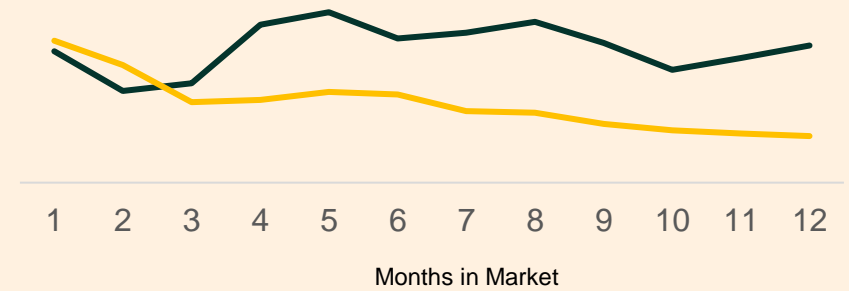
% TDPs on Promotion



2

Maintain Feature & Display activity in key retailers

% Feature & Display Promo TDPs



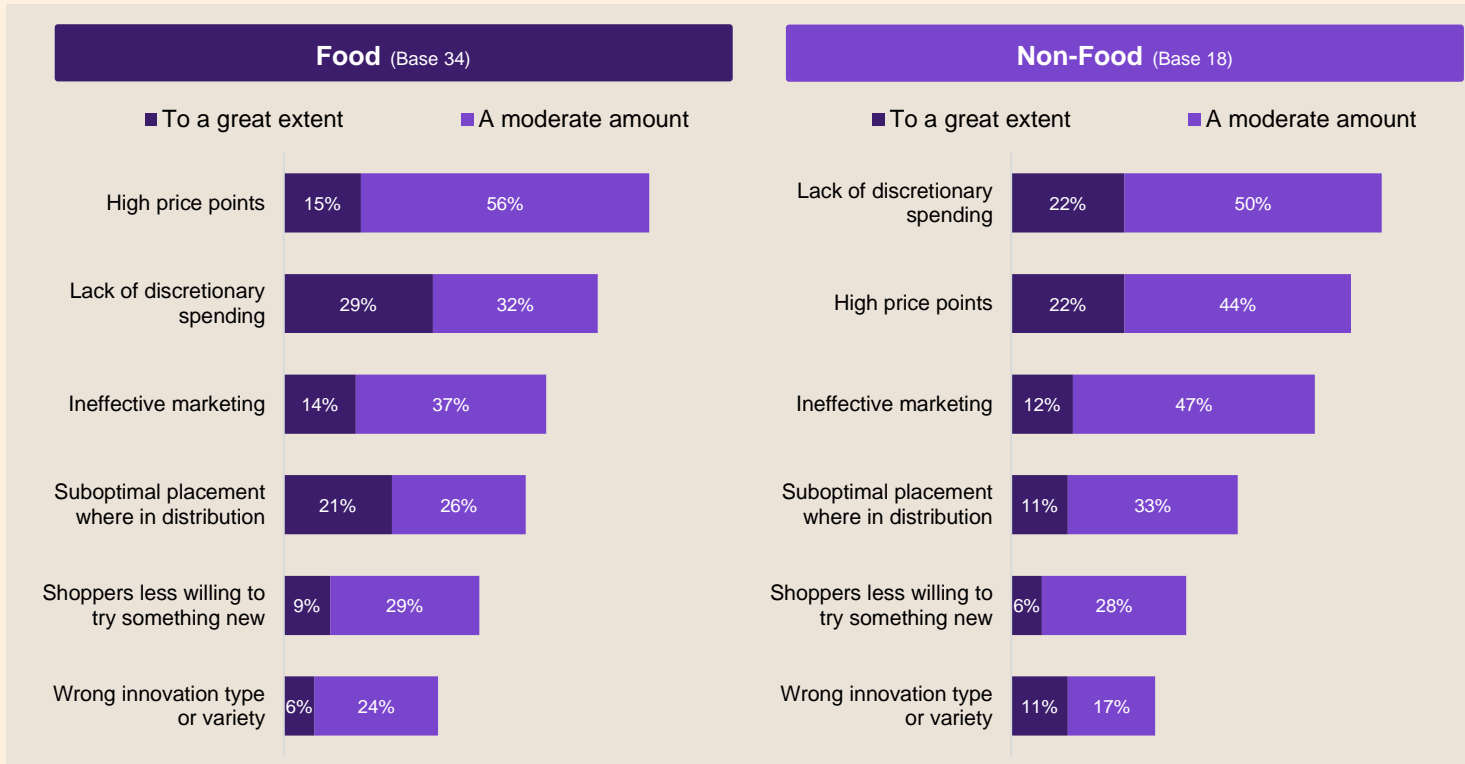
Source: NIQ RMS | Total US xAOC | Innovations launched in Q1 2023 and average 20% distribution in first year | Top 25% Innovations determined using Units/Store year 1 velocity

# IMPACTS ON INNOVATION

Manufacturers and retailers agree lack of discretionary spending and high price points impact innovation success

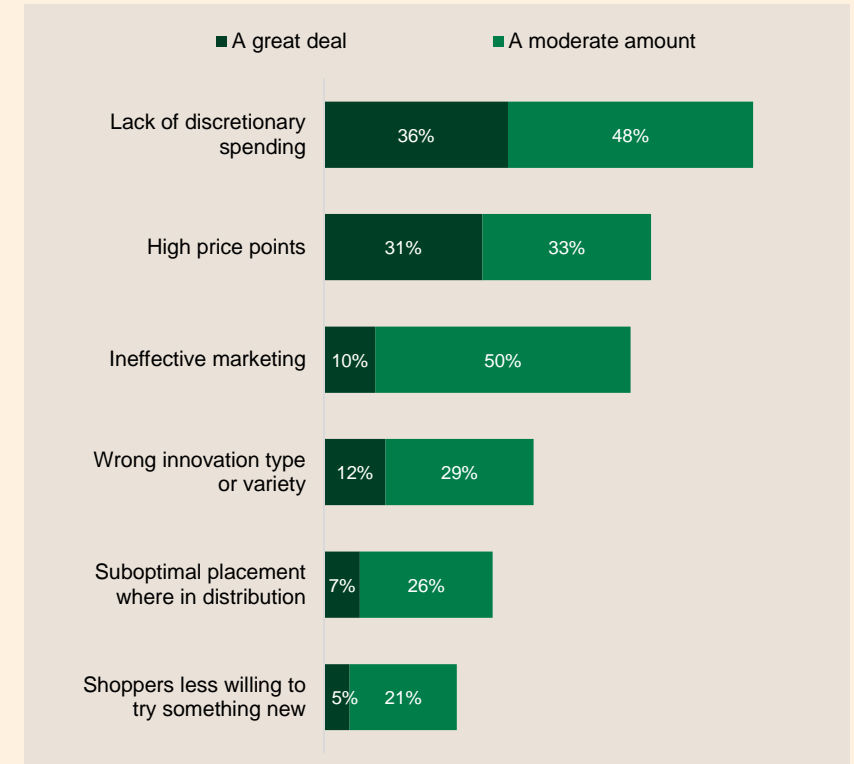
## MANUFACTURERS

*“To what extent are any of the following affecting the success of your innovation?”*



## RETAILERS

*“To what extent are any of the following affecting the success of your innovation?”*

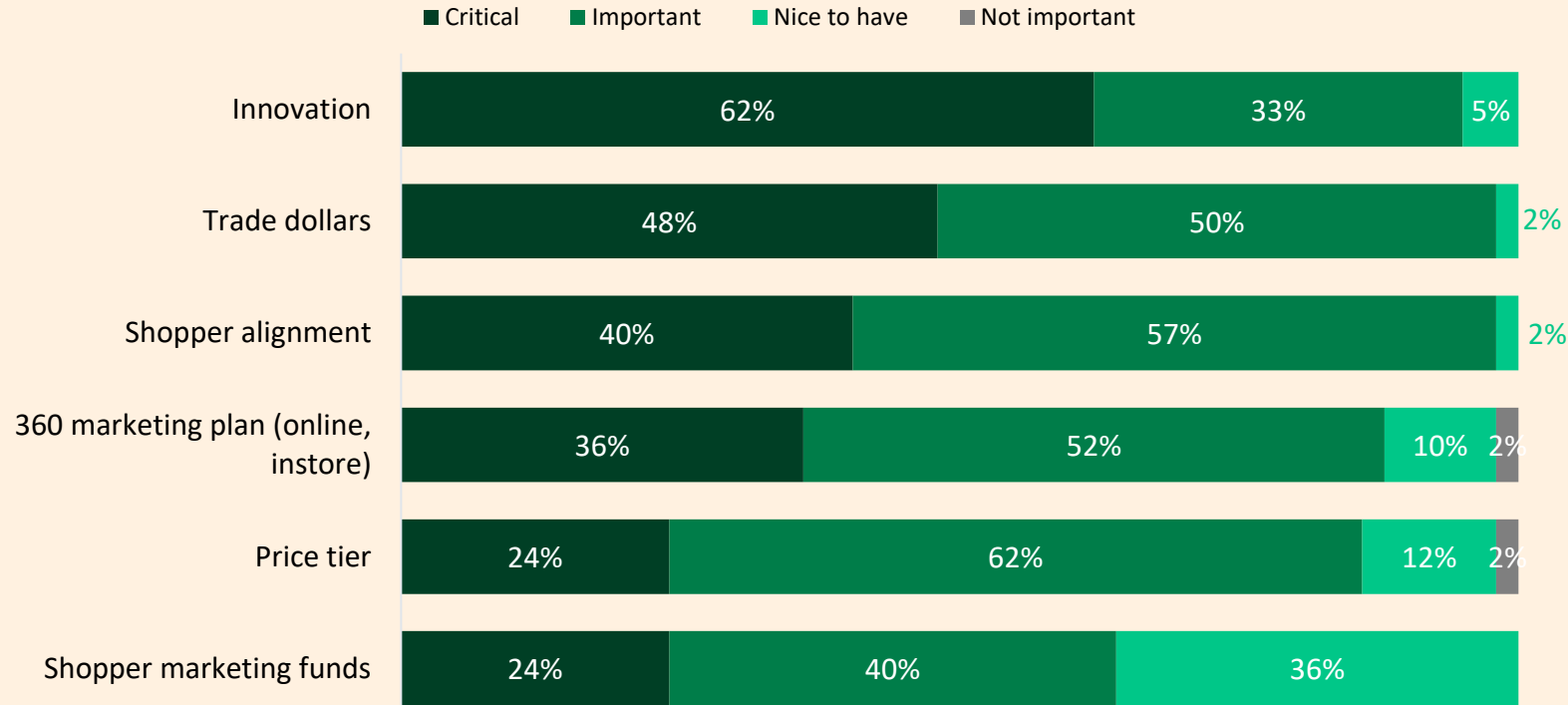


# ASSORTMENT CONSIDERATIONS

Innovation ranks #1 in retailer's consideration set for assortment decisions, and 95% of retailers will make off cycle updates if there is a strong driver

## RETAILERS

*“Relative to planogram/assortment decisions, how important are the following?”*



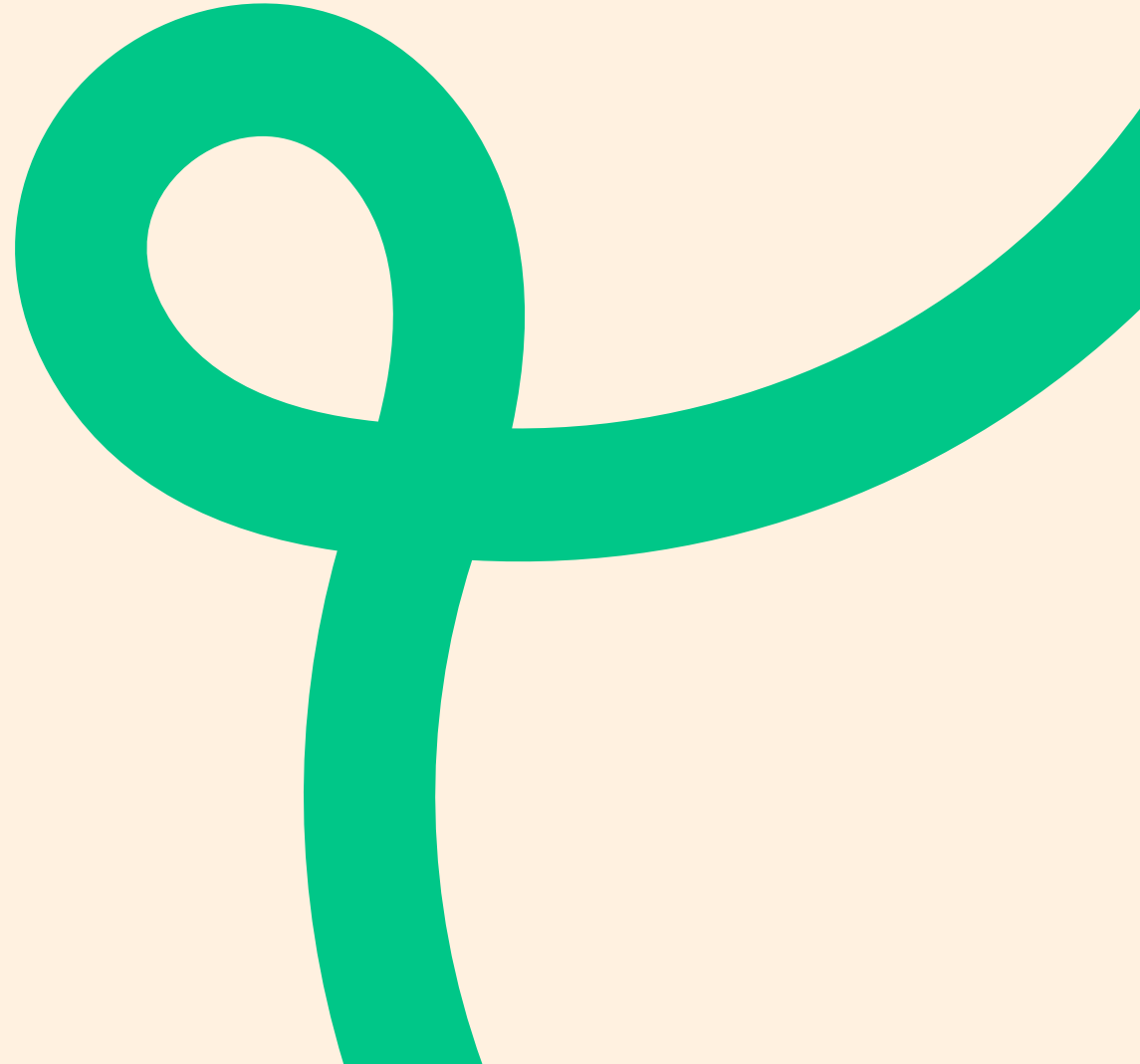
*“As innovation comes in over the next 12 months, how likely are you to add additional planogram updates?”*

I regularly update the planogram for seasonal items & innovation **25%**

I will add an off-cycle planogram if there is a strong driver **70%**

I will not make any off-cycle planogram updates for new items **5%**

# Promotions & Pricing



# PANTRY LOADING

44% of manufacturers are not concerned with pantry loading, but 45% of consumers say they have more product on hand than normal prompted by good prices/sales

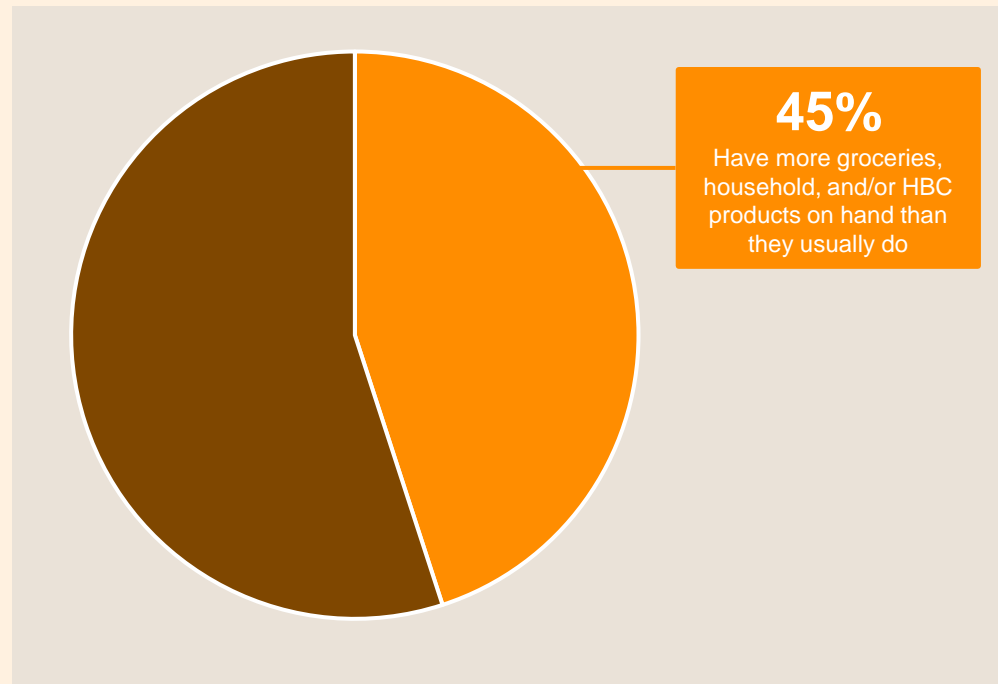
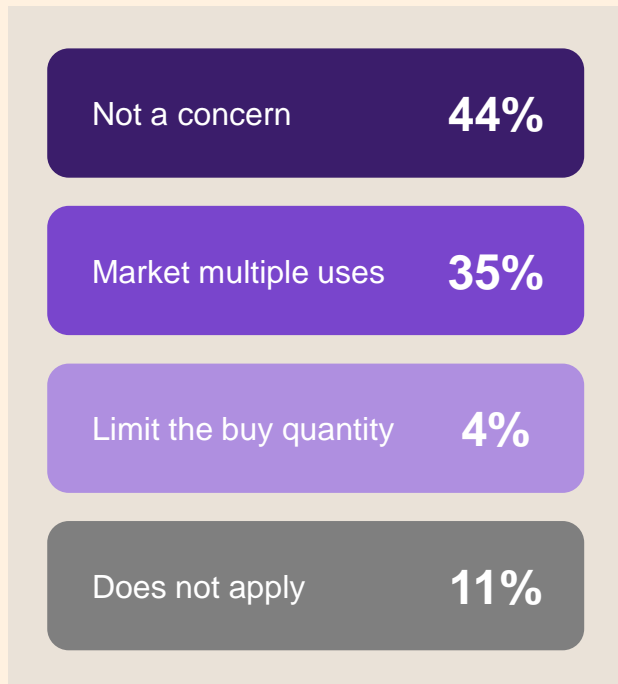
## MANUFACTURERS

## SHOPPERS

*“What is your top strategy to drive product use (consumption)?”*

*“Comparing how much you usually keep on hand, how much of the following do you have available at home now?”*

*“You indicated that you have more groceries/HH products/HBC products than usual on hand at home. Why? Please select all that apply.”*



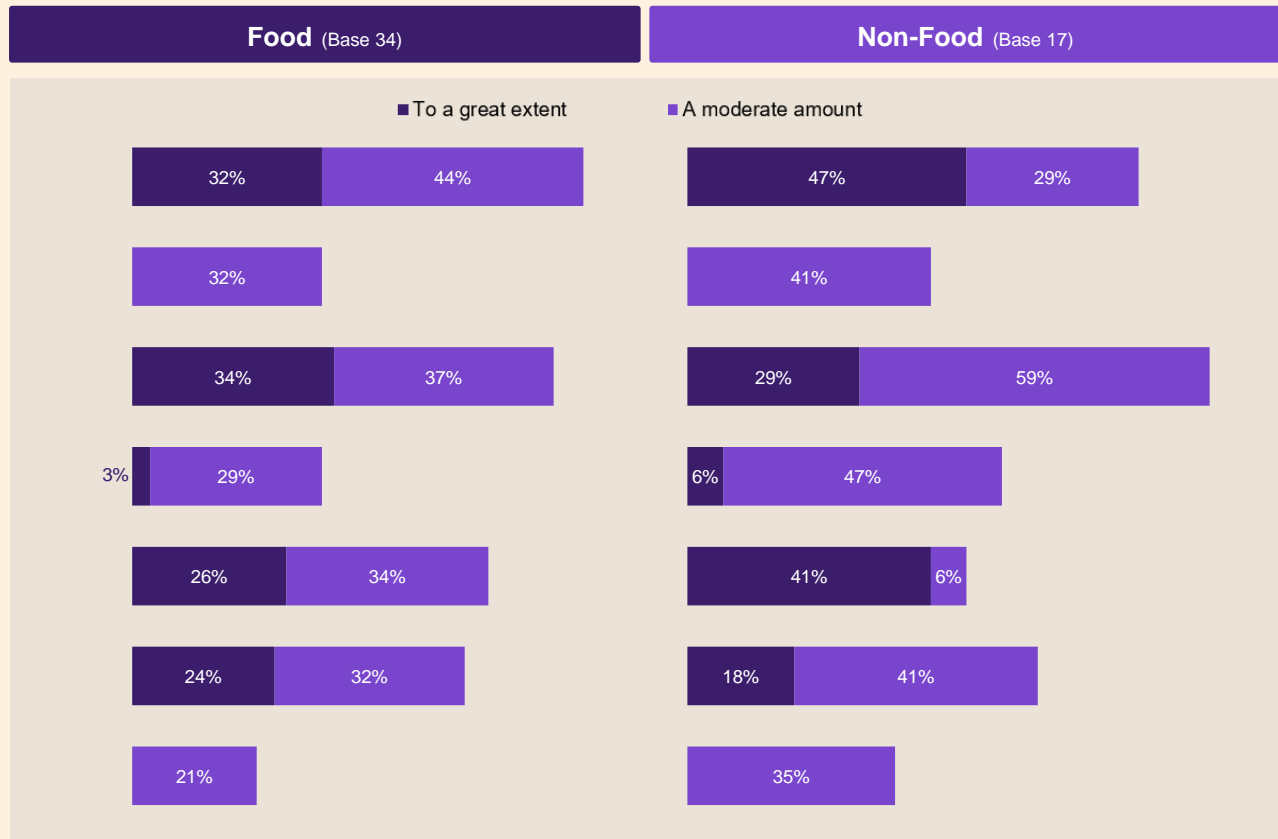
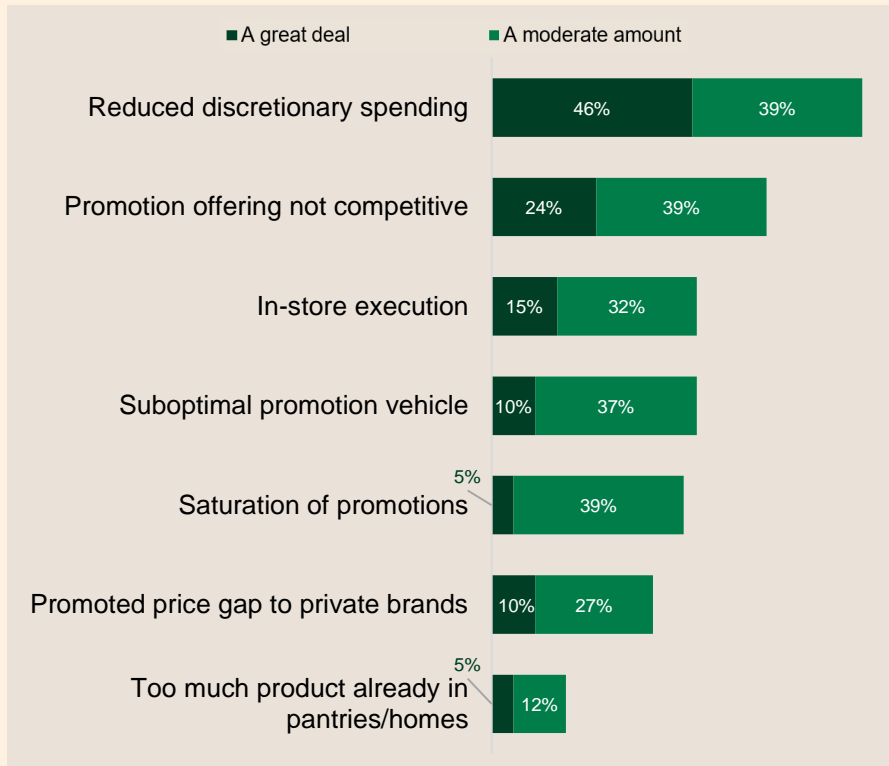
# PROMOTION EFFECTIVENESS

Manufacturers and retailers agree reduced discretionary spending could impact promotion effectiveness; manufacturers also think in-store execution is an impact while retailers think promotion competitiveness impacts effectiveness

## RETAILERS

## MANUFACTURERS

*“To what extent do any of the following have you concerned about optimal promotion effectiveness over the next 6 months?”*



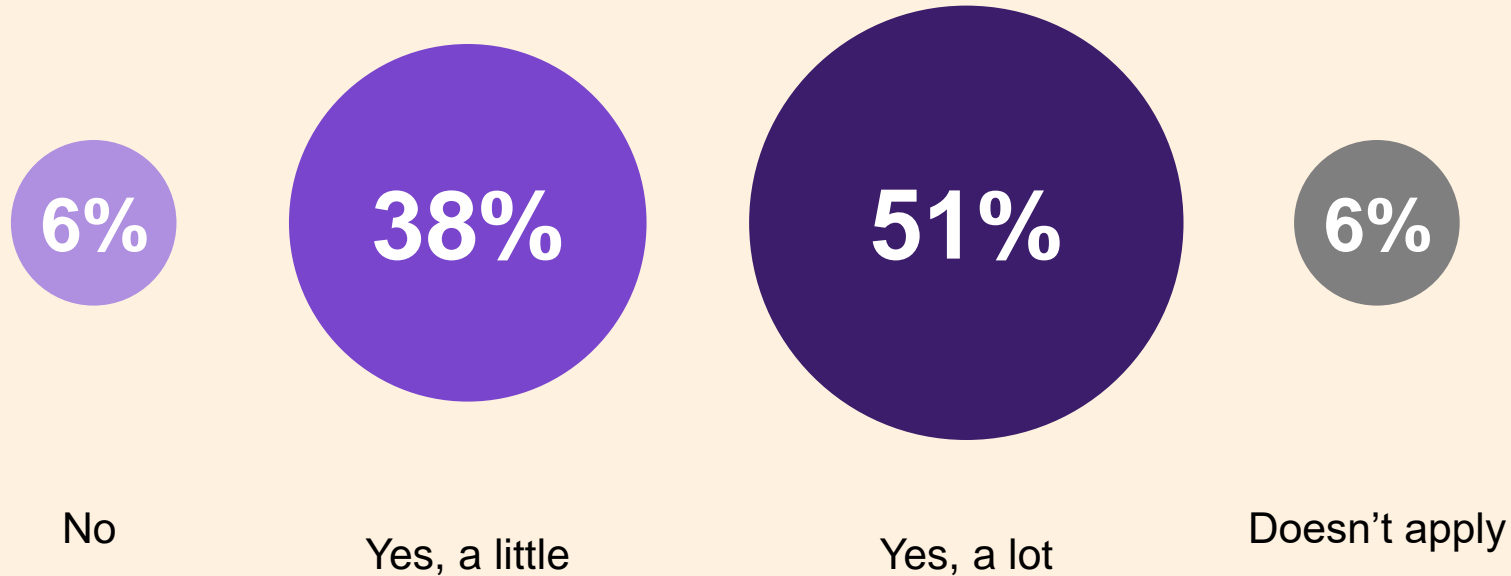
Promotion efficiency has improved +5.5% for national brands and +11.1% for private brands

# SECURING DISPLAYS

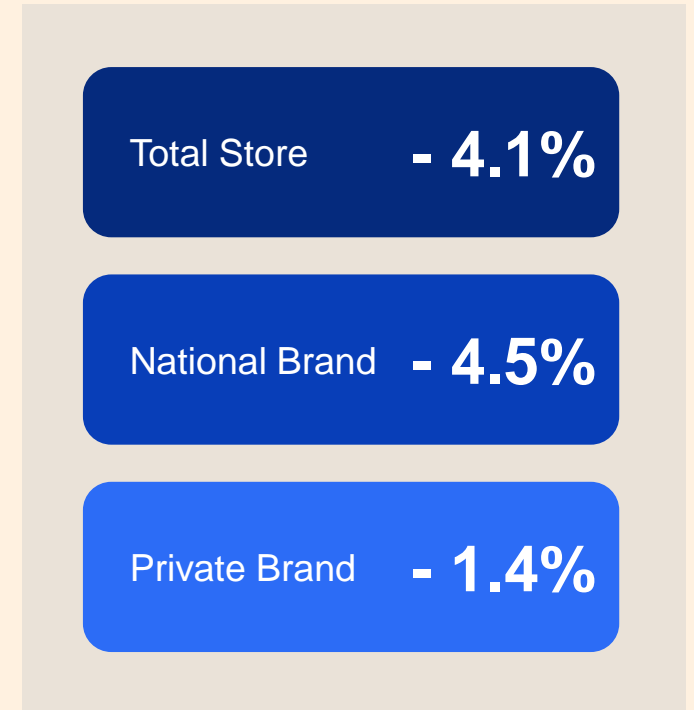
Over half of manufacturers say it's much more difficult to secure a display now versus last year

## MANUFACTURERS

*"Is it more difficult to secure a display now versus 12 months ago?"*



**Any Display TDP**  
(L6 Months vs YA)





# PROMOTION STRATEGIES

While manufacturers will focus more on depth of discount and frequency when it comes to promotion strategy, 91% of retailers will focus on depth of discount

## MANUFACTURERS

*“How will you prioritize the following promotion strategies over the next 6 months?” (ranked 1 through 4)*

	1	2	3	4
Depth of discount	40%	28%	12%	21%
Frequency	35%	35%	21%	9%
Tied to marketing message	14%	21%	35%	30%
Alternative (not TPR/display/feature) promotion formats	12%	16%	33%	40%

## RETAILERS

*“How will you prioritize the following promotion strategies over the next 6 months ?” (ranked 1 through 4)*

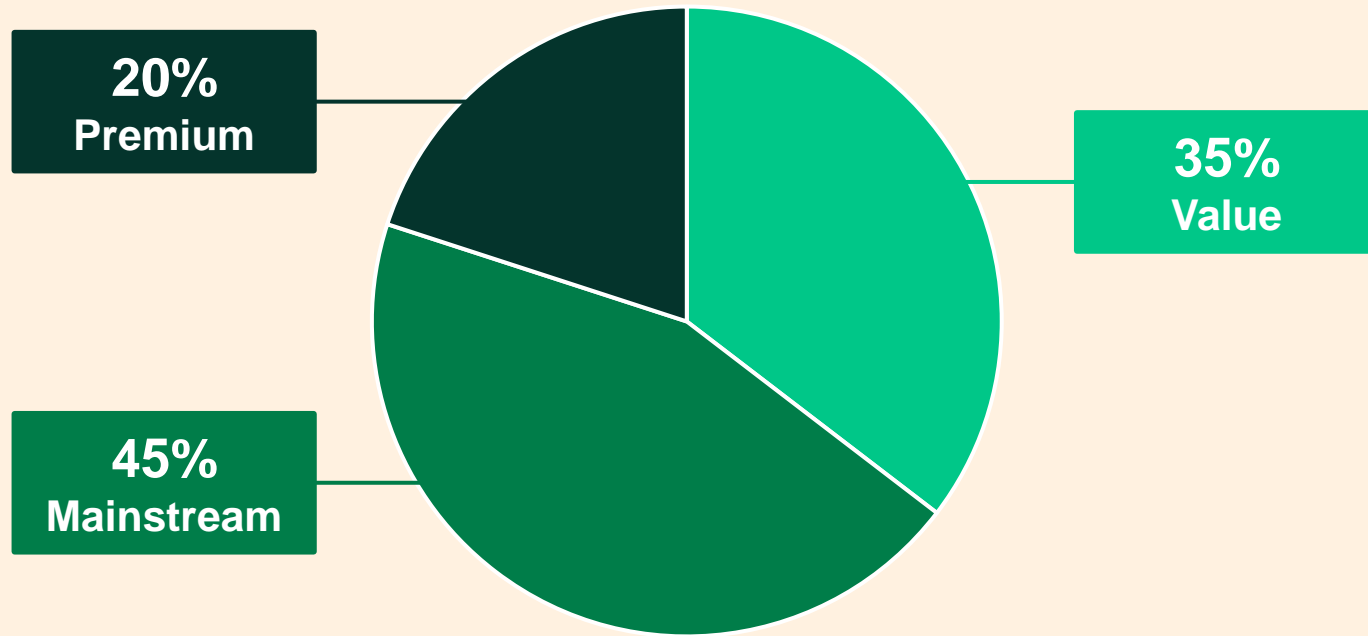
	1	2	3	4
Value of the discount	91%	9%	0%	0%
Frequency	6%	56%	32%	6%
Alternative (not TPR/display/feature) promotion formats	3%	21%	15%	62%
Tied to marketing message	0%	15%	53%	32%

# DESIRED PRICE TIERS

Retailers are seeking value and mainstream price points over premium

## RETAILERS

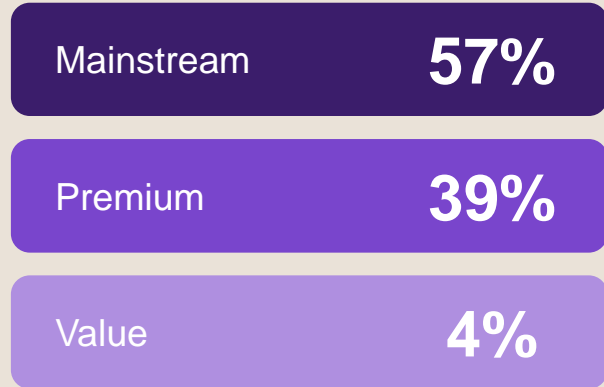
*“In general, what price balance are you seeking across your portfolio over the next 12 months?”*



## MANUFACTURERS

Most new products will target the mainstream and premium price tiers, but will lack the value-priced innovation retailers would like to see.

*“Over the next 12 months, what price tiers will most of your innovation target?”*

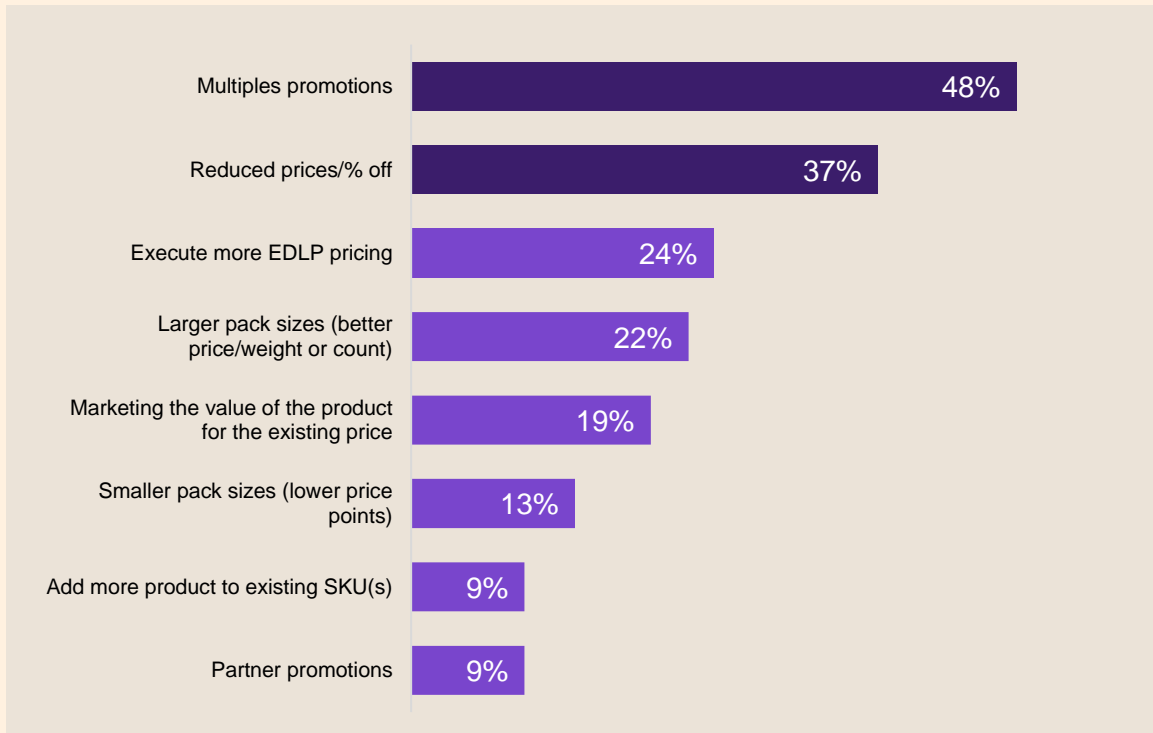


# VALUE STRATEGIES

Manufacturers and retailers will use different levers to offer enticing pricing to consumers: manufacturers will focus on multiples and reduced prices while retailers will focus on private brand and loyalty program deals

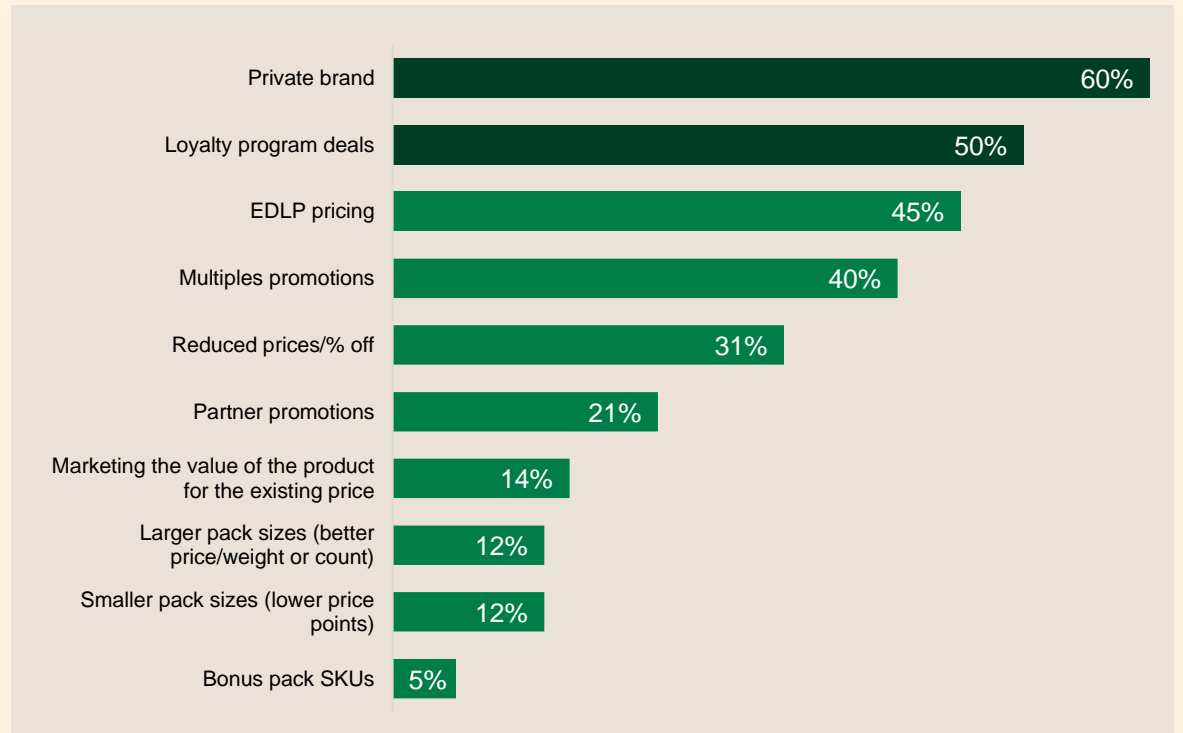
## MANUFACTURERS

*“What are your top 2 strategies to offer enticing pricing to your shoppers over the next 6 months?”*



## RETAILERS

*“What are your top 2 strategies to offer enticing pricing to your shoppers over the next 6 months?”*

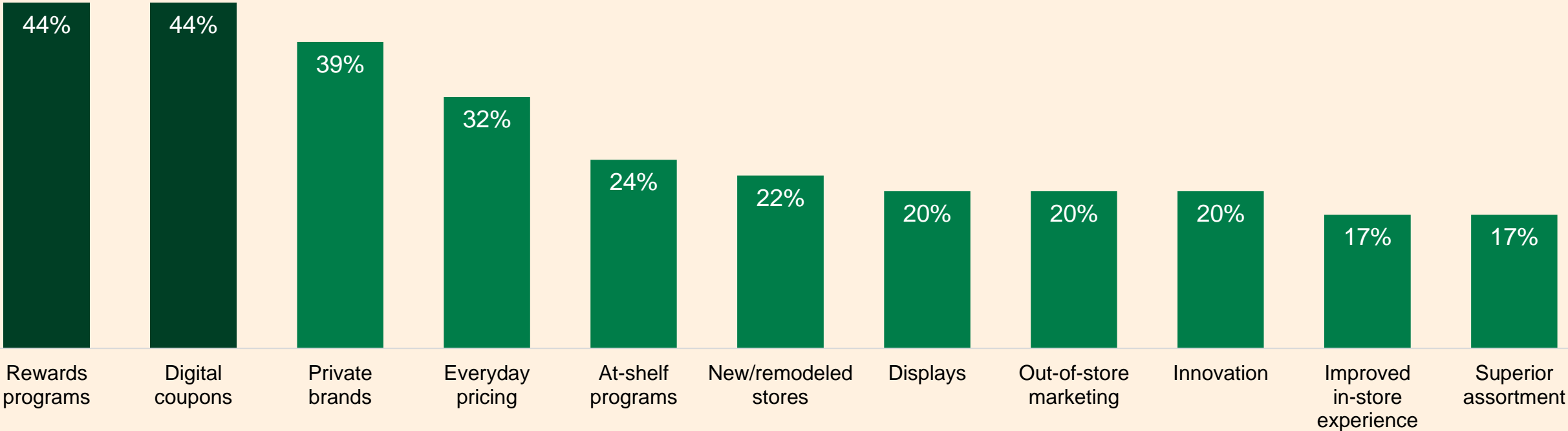


# TRIP DRIVING STRATEGIES

Retailers see digital coupons and loyalty programs as their top trip driving strategies

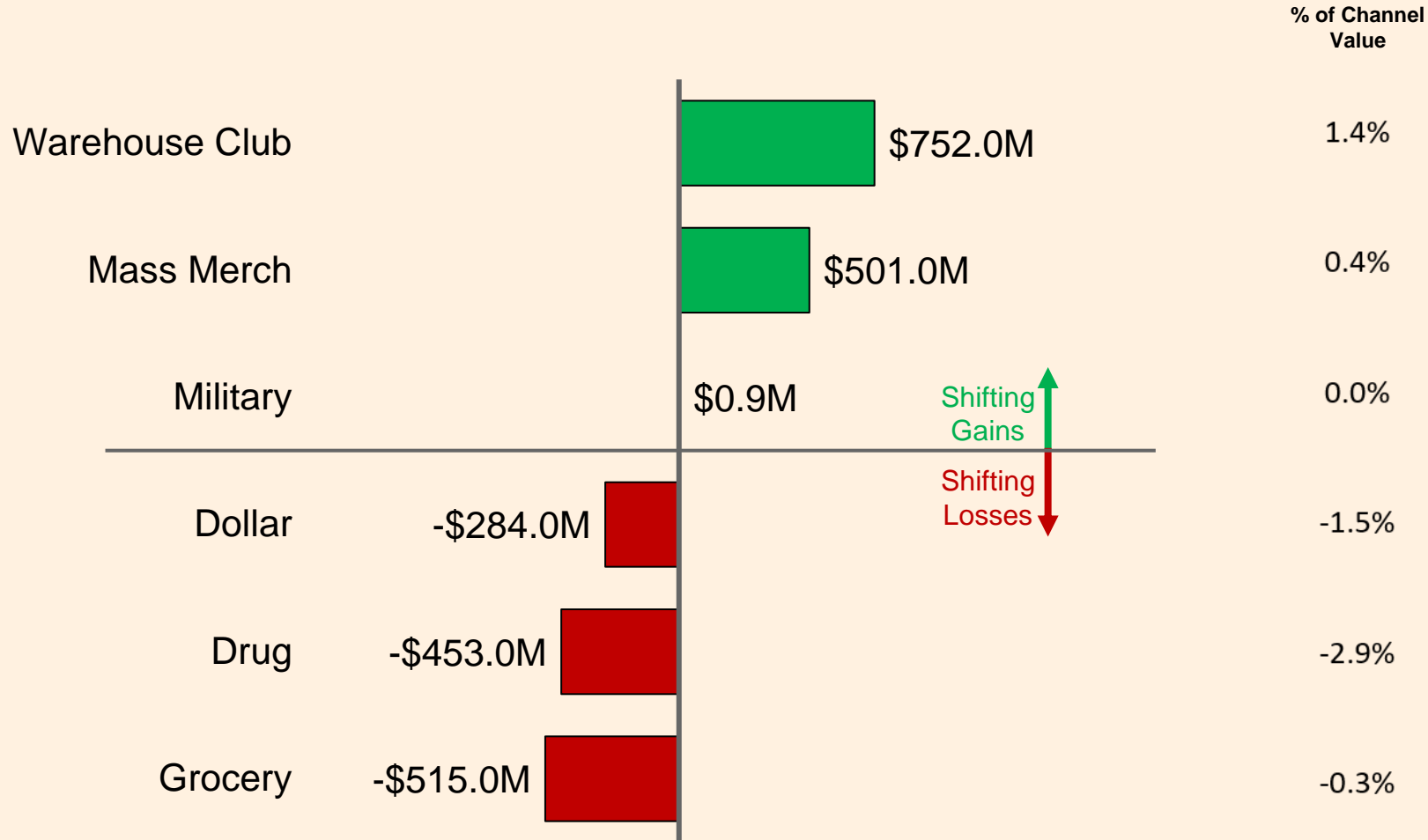
## RETAILERS

*“What are your top 3 strategies to drive trips over the next 6 months?”*



# DOLLAR SHIFTING AMONGST CHANNELS

Shoppers are shifting spending to larger format retailers



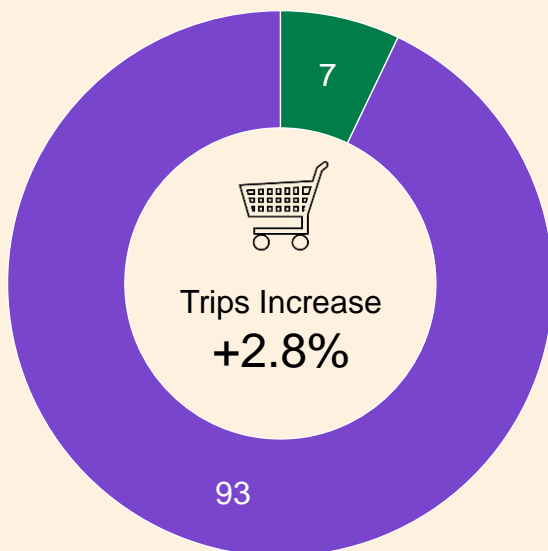
Dataset: NielsenIQ Panel on Demand Homescan| US HS - NDH Synd UPC Full View - 444 5yr | US - Advantage Solutions (Synd) | Rolling 24 w/e 09/07/24

# RETAILER TRIP WINNERS vs LOSERS

Retailers gaining trips are getting most of their new trips from existing shoppers and selling more national brands on promotions with features and deeper discounts

## Contribution to Trip Growth

■ New Shoppers ■ Existing Shoppers



	Gaining Food Retailers	Losing Food Retailers
<b>Total Units Sold % Chg vs YA</b>	0.4%	-3.2%
<b>National Brand Units Sold % Chg vs YA</b>	0.2%	-3.4%
<b>Private Label Units Sold % Chg vs YA</b>	0.8%	-2.4%

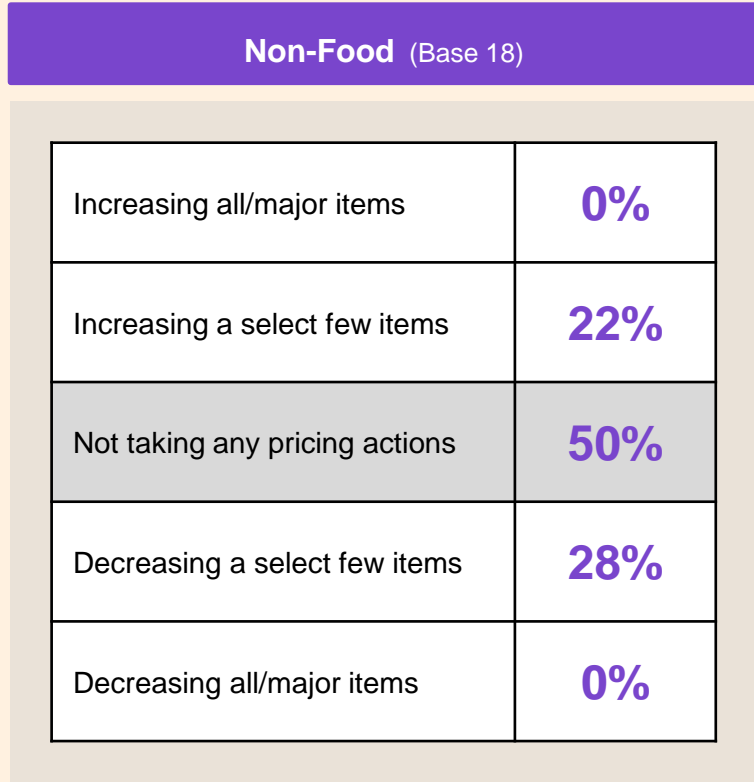
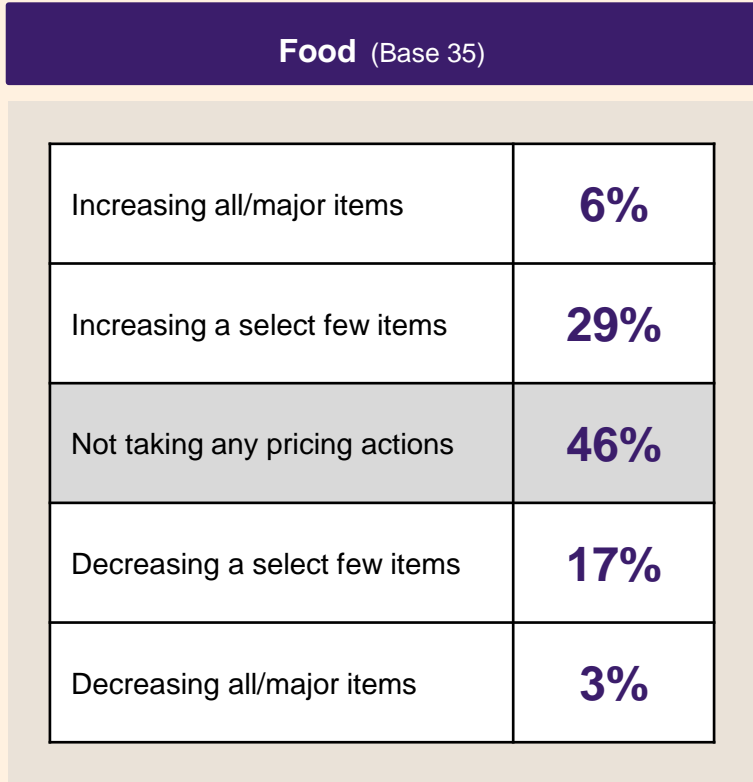
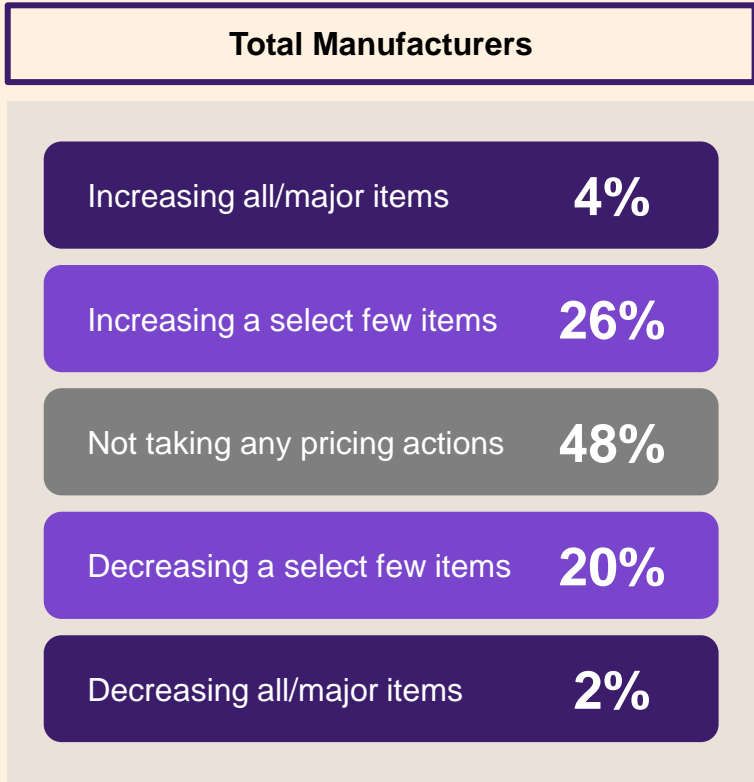
Retailers gaining trips are...	Gaining Food Retailers	Losing Food Retailers	Retailer Strategies
Selling more branded items on promotion Any Promo Unit Share	85.1% (+1.0pts)	83.5% (+0.9pts)	<i>Selling more branded items on promotion</i>
Promoting more branded items in features (CYA) Any Feat Unit Share	89.2% (+0.6%)	88.6% (+0.6%)	<i>Increasing the exposure of branded items promotions and offering deeper discounts in features to attract customers</i>
Offer deeper discounts on Featured Branded items (CYA) Any Feat Unit Price % Disc	24.7% (-1.5%)	23.6% (-0.4%)	

# PRICE CHANGES

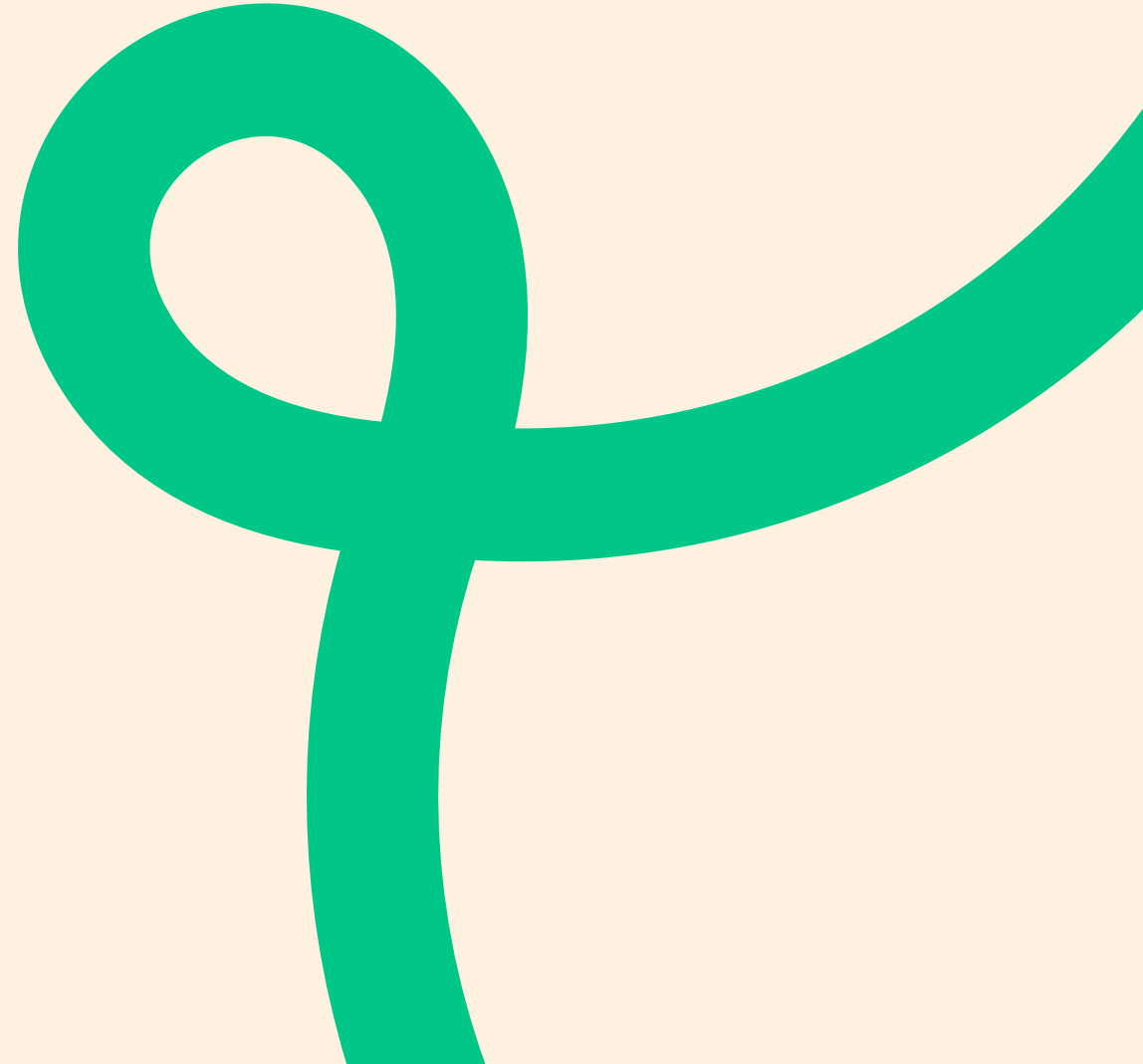
Less than half of manufacturers are holding price; we can expect more price increases from food manufacturers and more price decreases from non-food manufacturers

## MANUFACTURERS

*“What are your price decrease/increase plans over the next 6 months?”*



# Assortment



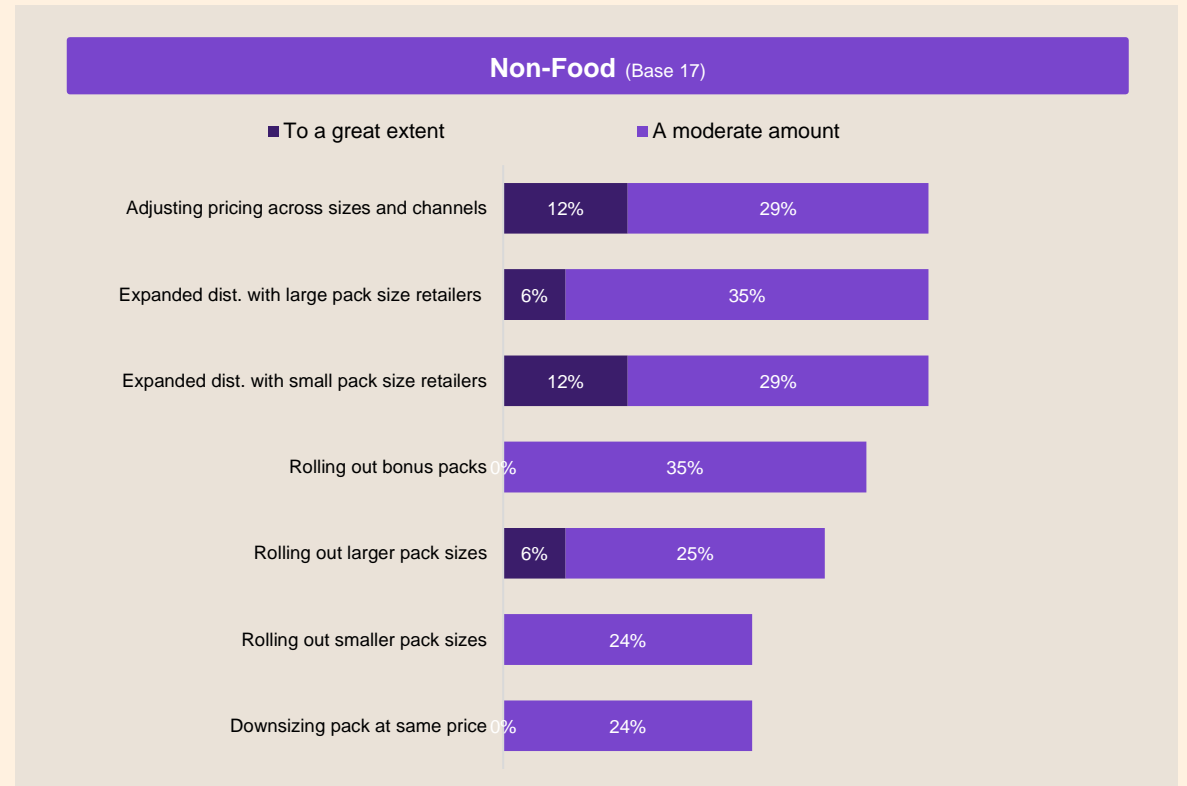


# PRICE PACK ARCHITECTURE

Shrinkflation is out; focus on large and small pack size retailers is in as well as adjusting pricing across channels

## MANUFACTURERS

*“How will you be approaching price pack architecture over the next 12 months?”*



# RETAILER INVENTORY LEVELS

While most retailers have changed their unit inventory levels since 2019, more say they have raised their levels versus lowered; going forward, 42% of those who have raised their levels will increase more and 50% of those who have lowered their levels will decrease more

## RETAILERS

*“What is your current unit inventory level compared to 2019?”*

6%+ higher	12%
1-5% higher	33%
Same	21%
1-5% lower	29%
6-15% lower	5%
16%+ lower	0%

*“How will you be changing your current unit inventory levels over the next 12 months?”*

	Retailers w/Higher Inventory vs 2019	Retailers w/Lower Inventory vs 2019
Increasing a lot more	0%	0%
Increasing a little more	42%	7%
Not changing	32%	43%
Decreasing a little more	21%	50%
Decreasing a lot more	5%	0%

Base: 19

Base: 14

# SEASONAL ITEMS

Over half of retailers will increase seasonal items in the next year, mostly because they drive traffic and baskets; Most retailers markdown or rotate seasonal items as they transition

## RETAILERS

*“Over the next 12 months, how will you change seasonal items in your categories?”*

Will increase for both off shelf display and in line	24%
Will increase but only if they can flow through as everyday items on the shelf	5%
Will increase but only in off shelf displays	24%
Will not change	44%
Will reduce	2%

*“How do you view seasonal or limited time edition items?”*

They drive traffic and provide incremental purchases **64%**

They create a treasure hunt environment in my store **36%**

They are too difficult to manage and do not add enough value **0%**

*“How do you manage transitions with seasonal items?”*

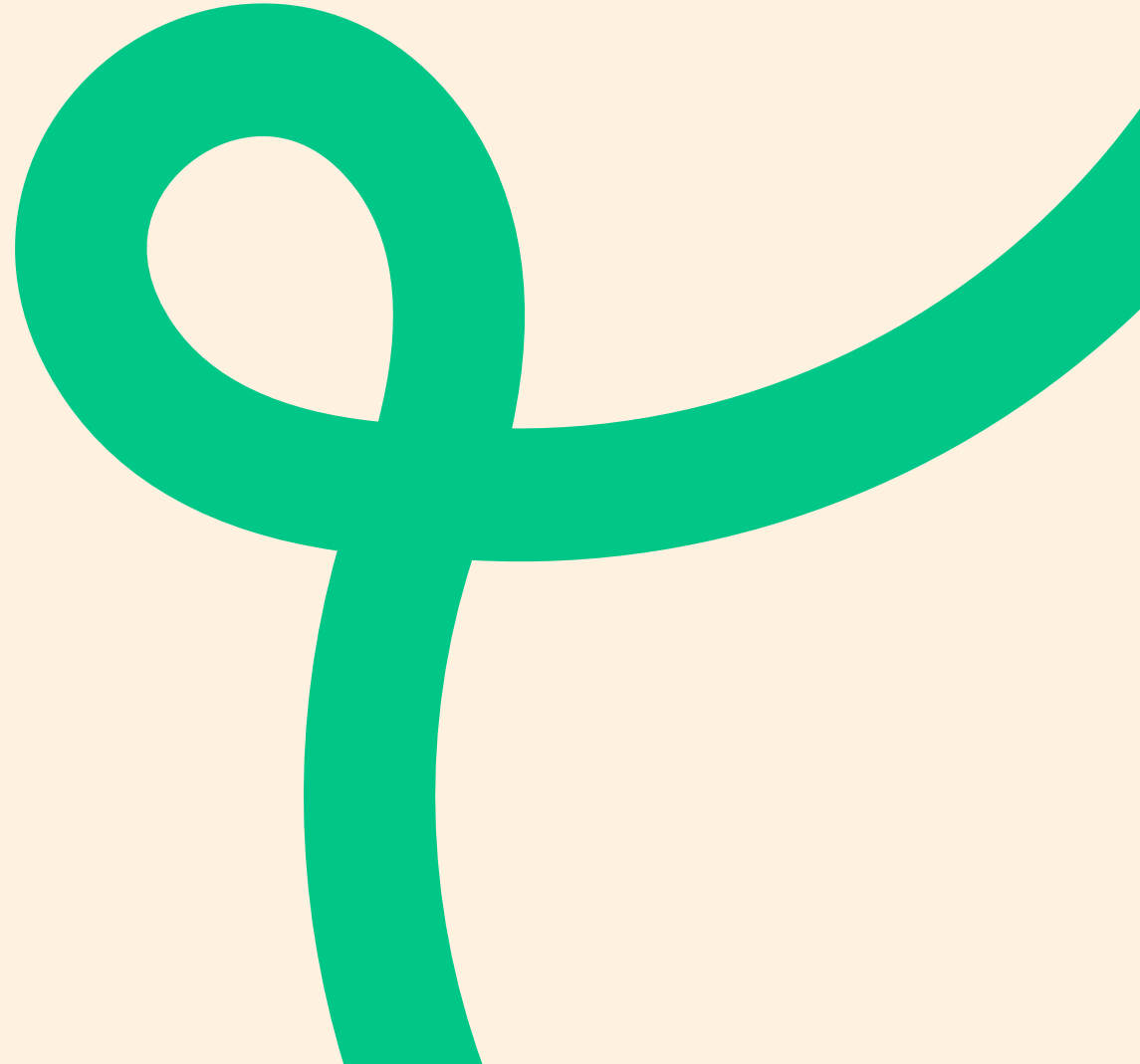
Marking down seasonal items at the end of the season **44%**

Dedicating space on shelf for rotating items **5%**

Both markdowns and rotating items on shelf **46%**

We do not manage seasonal transitions **5%**

Other



# COMPETING ALONGSIDE PRIVATE BRAND

When it comes to competing alongside private brand, manufacturers will heavily rely on marketing the value of their brands

## MANUFACTURERS

*“As private brands continue to grow and be seen as an established brand, what are your top 2 strategies going forward to drive your brand's growth?”*

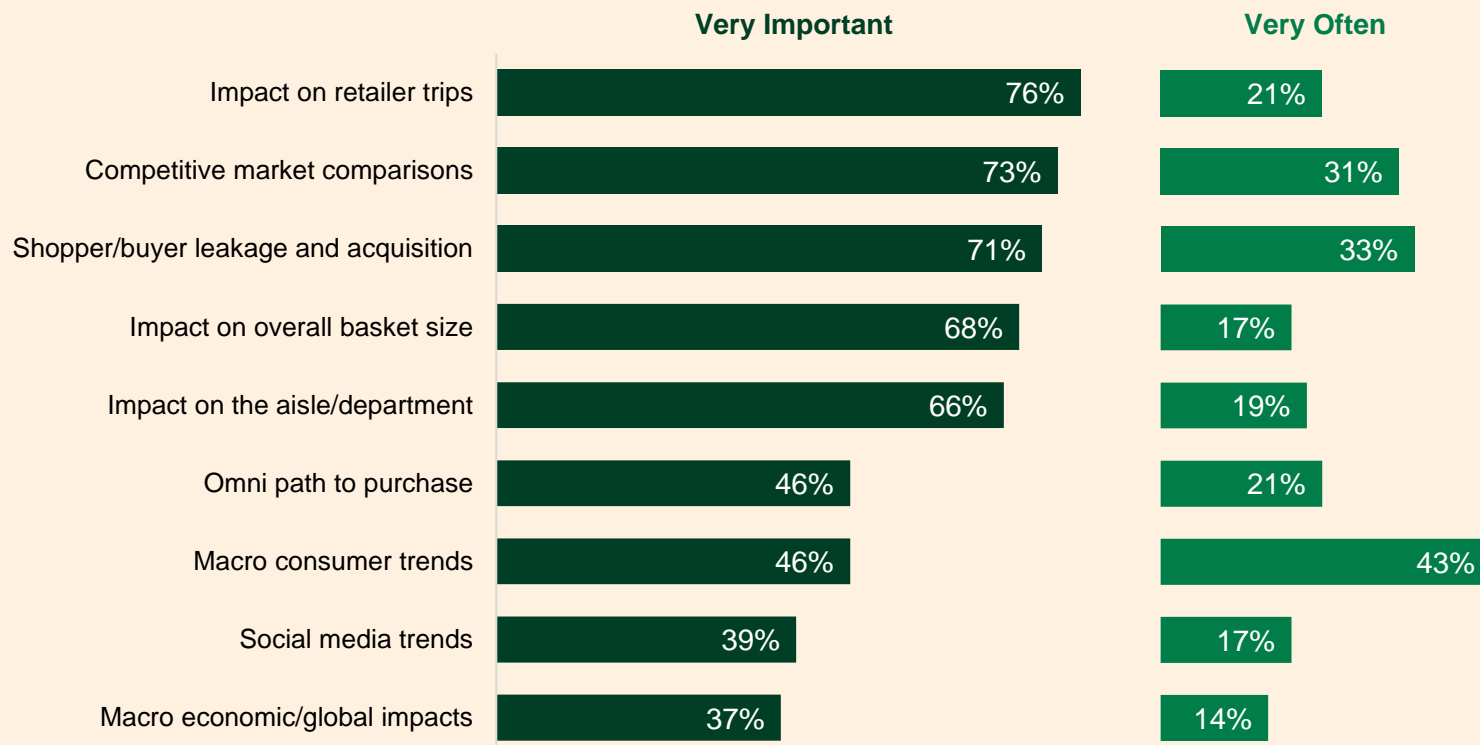


# CONSUMER INSIGHTS

While retailers say consumer insights outside of their brand/category are very important – especially impact on trips and competitive market comparisons, manufacturers and retailers don’t see eye-to-eye on what’s being brought to the table

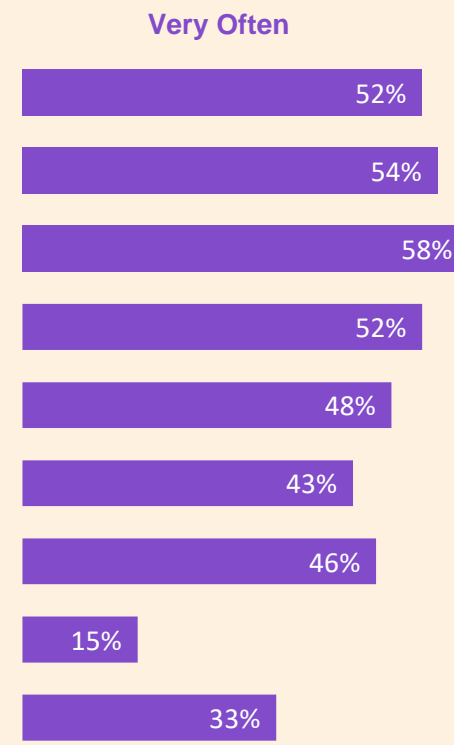
## RETAILERS

*“How important are shopper/consumer insights that transcend the brand/category?”*  
*“How often are manufacturers bringing you shopper/ consumer insights that transcend the brand/category?”*



## MANUFACTURERS

*“How often are you bringing shopper/consumer insights that transcend the brand/category to your customers?”*



# SOCIAL MEDIA

While most manufacturers have allocated funds for social media, only 37% are well prepared to quickly respond to emerging trends

## MANUFACTURERS

*“To what extent is your company allocating funds to capitalize on social trends?”*

We have been doing this for a while **54%**

We are just starting to earmark funds for this **26%**

This is not in our consideration set today **15%**

Don't know **6%**

*“To what extent is your company able to quickly respond to emerging social trends (both digitally and in-store)?”*

Well prepared **37%**

A little prepared **52%**

Not prepared **9%**

Don't know **2%**

# SG&A EFFICIENCIES

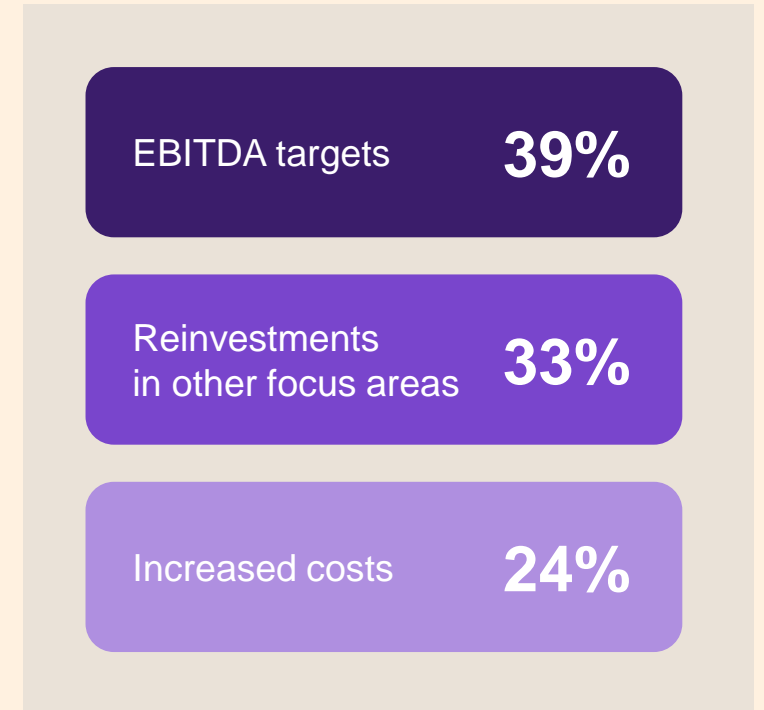
Implementing SG&A efficiencies is a top priority for over one third of manufacturers driven by EBITDA targets and reinvestments in other areas

## MANUFACTURERS

*“Over the next 12 months, to what extent is your company seeking or implementing SG&A efficiencies?”*



*“What is the top driver of your company’s focus on SG&A efficiencies?”*



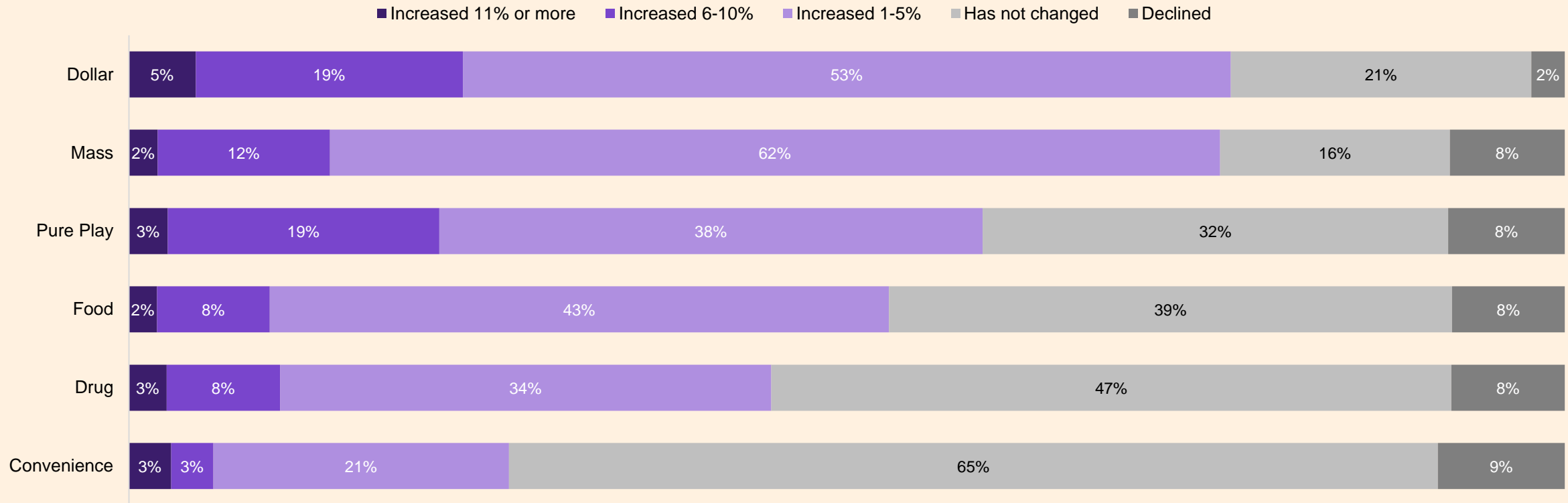


# COST TO SERVE

Six in 10 manufacturers have seen increased cost to serve in mass, dollar and pure play channels, with the majority of the increases in the 1-5% range

## MANUFACTURERS

*“How has your cost to serve changed by channel over the last year?”*



# Thank you



To learn more about the 2024 Advantage Solutions Q4  
Manufacturer and Retailer Outlook report contact:

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